

Quality Review Tips!



QR Tips May 3, 2022

Hello from the QR Team. I hope you; your families and friends are staying healthy. The QR team at Brown and Brown Absence is here to help you. Our aim is to make sure clear, thorough and complete reports are finalized and sent to our Carriers. We can be your liaison to the Carriers, can help 'interpret' referrals and guide you with the nuances of what Carriers expect.

We are diving into your latest survey results to provide you with information to address your questions and comments.

QR plans to send out occasional tips and updates based on the results from the survey so we can continue to support you fully. Additionally, let us know if there is a particular topic you would like some information on.

Look for our first formal "tip" in the upcoming weeks.

Attached is our contact list for Quality/ Intake/ Referral/ Network and IT Support.

Please reach out at any time with questions, concerns or to simply 'think out loud'.

Thank you,

The QR Team

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